

Looking Over the Horizon To Plan for the Future

# TYLER JUNIOR COLLEGE 2009-10 PROCEDURAL CALENDAR PROGRAM ASSESSMENT, PLANNING, BUDGETING, AND EVALUATION SYSTEM

### **AREAS:**

Academic Affairs
Advancement and External Affairs
Business Affairs
Institutional Effectiveness, Planning and Research
Student Affairs

#### PROCEDURAL CALENDAR FOR 2009-10 PROGRAM ASSESSMENT, PLANNING, BUDGETING, AND EVALUATION SYSTEM

The College assessment, planning, budgeting, and evaluation cycle is a continuous process which corresponds to the budget year, September 1- August 31. The three main products of the process are the College Strategic Plan, the College budget and the College Assessment Plan. During the 2009-10 cycle, the Strategic Plan developed includes operational plans for each administrative unit, academic department, and College division for the 2009-10 year as well as plans for 2010-11. The 2010-11 plans will be the basis for developing the 2010-11 budgets. Each year these plans are revised and updated so that at any given time there is a one-year and two-year plan to guide decisions and give direction to the College and its various components. Plans are based upon ideal conditions and are always subject to modification to reflect changes in conditions and opportunities.

ACTIVITY	RESPONSIBILITY	APPROVAL	TARGET DATE
DISTRIBUTE APPROVED 2009-10 BUDGET	Chief Financial Officer	President	September 1, 2009
Budget will be distributed to departments			
UPDATE REPORTS AND IMPLEMENTATION OF ANNUAL			
ASSESSMENT PLAN	AAB	IEDD	C
Units/departments will review 2008-09 effectiveness plans and file reports (AAR) on-line	AAR author	IEPR	September 1, 2009
plans and the reports (AAK) on-line			
Assessment Committee year-end Report due	Assessment Committee	IEPR	September 1, 2009
Units/departments will implement effectiveness plans	AAP Author	IEPR	September 15, 2009
(AAP) for 2009-10			,

ACADEMIC PROGRAM REVIEW ORIENTATION			
Program Review Committee will give orientation to unit/department heads whose units are to be evaluated 2009-10. [This year the academic orientation will be in September. Normally it will occur in February.]	Program Review Committee	IEPR/Provost	September 18, 2009
PLANNING RETREAT I			
The Procedural Calendar for 2009-10 system is reviewed and modified.	Executive Cabinet "in retreat"	President	September 22, 2009
Review mission statement, goals and objectives			
Propose 09-10 Strategic Plan with appropriate modifications and owners			
Assign initiatives with appropriate owners, time-line, who measures and how implemented			
Update policies and procedures needed for SACS Compliance Certification document			
Review Assessment Committee Year-End Report			

IMPLEMENTATION OF STRATEGIC PLAN 2009-10			
The 2009-10 College Strategic Plan will be implemented by all divisions	Office of Institutional Effectiveness, Planning, and Research ( IEPR)	President	October 1, 2009
Units/departments will implement annual assessment plans 2009-10	Deans, directors, and department heads	Executive Cabinet members	October 1, 2009
ADMINISTRATIVE PROGRAM REVIEW ORIENTATION			
IEPR will give orientation to areas whose units are to be evaluated 2009-10	IEPR	Executive Cabinet	October 1, 2009
PROGRAM REVIEWS			
Academic 2009-10 Program Reviews due to the respective Dean	Department Chairs	Dean	November 1, 2009
Administrative 2009-10 Program Reviews due to the respective Vice-President/Provost	Unit Directors	Provost/Vice- President	November 1, 2009
ANNUAL STRATEGIC PLAN REPORT  Executive Cabinet members will prepare a report on each area of the Strategic Plan 08-09	Executive Cabinet members	President	November 2, 2009
Final review of annual report	Executive Cabinet members	President	November 10, 2009
Presentation to the Board of Trustees	President	Board	November 19, 2009

PREPARATION OF 2010-11 UNIT/DEPARTMENT PLANS			
Each unit /department will prepare a plan for 2010-11 using the TracDat forms. All plans have broad-based involvement of faculty/staff members in the unit or department.	Deans, directors and department heads	Executive Cabinet members schedule meetings with directors and department heads to discuss plans submitted.	November 20, 2009
REVIEW OF ANNUAL ASSESSMENT REPORTS			
Annual Academic Assessment Report due	Assessment Committee	IEPR	December 1, 2009
PREPARATION OF 2010-11 DIVISION PLANS			
Based upon discussions with unit/department heads, the division plan will be prepared and entered online.	Executive Cabinet member	IEPR/President	December 18, 2009
REVIEW/REVISION OF PROPOSED PLANS/BUDGET ORIENTATION  Each Executive Cabinet member will meet with the President individually to discuss the division plan. Divisional Strategic Plans may be adjusted following this discussion.	Executive Cabinet members	President	January 8, 2010
These plans will be used in preparation of the 2010-11 proposed budget.			

BUDGET WORKSHOP			
A workshop will be conducted for unit/department heads on budget preparation	Business Services	President	January 12, 2010
PROGRAM REVIEWS			
All 2009-10 Program Reviews due to the Executive Cabinet	Executive Cabinet Members	President	January 19, 2010
PLANNING RETREAT II			
Review Compliance Certification Document	Executive Cabinet "in retreat"		January 26, 2010
Review QEP			
Review Master Plan			
Review Division Plans			
Review Program Reviews			
The Director of Business Services will conduct an orientation session for Executive Cabinet members. This orientation will include a proposed budget request format, guidelines, projected revenues, etc.			
ACADEMIC PROGRAM REVIEW ORIENTATION			
Program Review Committee will give Orientation to department chairs whose units are to be evaluated 2010-11	Program Review Committee	IEPR	February 15, 2010

SACS COMPLIANCE CERTIFICATION DUE			
Final approval by Leadership Team, President and SACS Liaison	Leadership Team	President	March 2, 2010
Due to SACS	President	SACS	March 16, 2010
PREPARATION OF UNIT/DEPARTMENT/SCHOOL/ DIVISON PROPOSED BUDGET FOR 2010-2011			
The units/departments will prepare proposed line item budgets based on their plans for 2010-11	Deans, Directors and Department heads	Submit to Executive Cabinet member, Chief Financial Officer	March 5, 2010
PREPARATION OF PRELIMINARY BUDGET FOR 2010-11			
The Executive Cabinet will meet as a group to discuss proposed budgets submitted by units, departments, schools, divisions to ensure that the proposed budgets are based upon 2010-11 divisional plans (i.e. the division level plans from the strategic plan)	Executive Cabinet Members	The preliminary budgets will be submitted to the Chief Financial Officer for compilation into preliminary College 2010-11 budget	March 30, 2010

FEEDBACK ON BUDGET PROPOSALS  Each Vice President will have met with unit heads to discuss proposed budget requests in light of review with the Chief Financial Officer and alignment with respective 2010-11 divisional plans. Any adjustments will be due to the Chief Financial Officer.	Executive Cabinet Members	President	April 16, 2010
Proposed tuition, fees, room & board charges for 2010-11 finalized for budget draft	Executive Cabinet Members	President	April 13, 2010
The Chief Financial Officer will prepare the first draft of the preliminary 2010-11 College Operating Budget.	Director, Business Services	Submit to President	April 23, 2010
PERFORMANCE EVALUATIONS			
Faculty Evaluations	Dean/Department Chair	Dean	April (November),2010
Department Chair Evaluations	Dean	Provost	April, 2010
Dean Evaluations	Provost	President	April, 2010
Executive Cabinet Evaluations include results of Faculty/Staff evaluations of administration	President	President	May, 2010
Administrative/ Professional Staff Evaluations include results of Faculty/Staff, and student evaluations of services	Executive Cabinet Members	President	May, 2010
Classified Staff Evaluations	Administrative/ Professional Staff	Executive Cabinet Members	June, 2010

CABINET ANALYSIS OF PRELIMINARY BUDGET AND DISTRIBUTION  The Executive Cabinet will analyze preliminary 2010-11 College Operating Budget. After discussion by the Executive Cabinet the preliminary 2010-2011 budget will be distributed to units/departments by each Vice President.	Executive Cabinet members	Chief Financial Officer	May 4, 2010
BUDGET FEEDBACK MEETINGS			
Each Executive Cabinet member will meet with unit heads individually to discuss preliminary budgets	Executive Cabinet Members	Chief Financial Officer	May 7, 2010
SEMI-ANNUAL STRATEGIC PLAN REPORT			
Executive Cabinet members will prepare a report on each area of the 2009-10 Strategic Plan	Executive Cabinet members	President	May 7, 2010
Final Review of Semi-annual report	Executive Cabinet members	President	May 11, 2010
Update to Board of Trustees	President	Board of Trustees	May 27, 2010
UNIT/DEPARTMENT/SCHOOL/DIVISON WORKSHOPS			
Unit/department head will meet with their respective faculty/staff to discuss preliminary budgets	Deans and Directors	Deans, Directors and division heads submit revised preliminary	May 14, 2010

		budgets to respective Executive Cabinet members; Executive Cabinet members submit revised unit/department/ school/ division preliminary budget to President	
SACS OFF SITE REVIEW			
Compliance Certification document reviewed by SACS offsite committee	SACS	SACS	May 12-15, 2010
FINDINGS FROM BUDGET FEEDBACK MEETINGS			
The Executive Cabinet members will discuss any budget findings or suggestions from their respective areas. Actions regarding findings will be discussed.	Executive Cabinet	Executive Cabinet	May 25, 2010
BUDGET WORK SESSION WITH TRUSTEES OR SPECIAL WORKSHOP	Chief Financial Officer	President/Board	July 29, 2010
The Chief Financial Officer and President will work with the Board of Trustees on the preliminary 2010-2011 College Operating Budget.	Cniet Financial Officer	of Trustees	July 29, 2010

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General Education Committee	IEPR	July 1, 2010
Executive Cabinet "in retreat"	President	July 27, 2010
President	Board of Trustees	July 29, 2010
Executive Cabinet Members	President	July 30, 2010
QEP committee	Leadership Team	July 30, 2010
Chief Financial Officer and President	Board of Trustees	August 13, 2010
	Executive Cabinet "in retreat"  President  Executive Cabinet Members  QEP committee  Chief Financial Officer and	Executive Cabinet "in retreat"  President  Board of Trustees  Executive Cabinet Members  QEP committee  Chief Financial Officer and  Board of Trustees

ASSESSMENT AND PLANNING ORIENTATION WORKSHOP  IEPR will conduct workshops for all individuals (units/departments/divisions heads, directors, vice presidents) who will be responsible for 2010-11 plans	IEPR	President	August 17, 2010
BOARD OF TRUSTEES MEETING  Approval of the 2010-11 College Operating Budget	Chief Financial Officer	Board of Trustees	August 26, 2010

### ACADEMIC AFFAIRS ASSIGNMENT TRACKING

ACTIVITY	OWNER	SUBMIT TO	TARGET COMPLETION DATE	COMPLETED
FY2013 Budget Online in Banner	Chief Financial Officer	Budget Directors	September 1, 2012	Х
SENSE to be Administered	Faculty	IEPR	September-October, 2012	X
2011-12 Annual Assessment Reports	AAR Author	IEPR	September 3, 2012	Lack 4
Course Proposal for Core Curriculum	Faculty	Department Chair	September 4, 2012	X
Course Proposal for Core Curriculum	Department Chair	Dean	September 17, 2012	X
2012-13 Annual Assessment Plans	AAP Author	IEPR	September 17, 2012	Lack 6
2012-13 College Program Reviews	Department Chairs	Deans	September 17, 2012	X
Update 2012-2013 Actions/Strategies	Deans	IEPR	September 17, 2012	Х
Course Proposal for Core Curriculum	Dean	General Education Task Force (Cheryl)	October 1, 2012	х
SIR II, SIS	Deans	IEPR	October 1 - December 5, 2012	Х
AtD Visit	AtD Facilitators	Steering Committee	October 3-5, 2012	Х
Faculty Rosters	Deans	IEPR (Shanna Hart)	October 5, 2012	х
Spring Syllabi (Update Spring Syllabus information on the website)	Faculty	Deans	October 15, 2012	Х
Professional Development Day	Faculty, Staff	Human Resources	October 19, 2012	x
College-Wide Assessment of Services	Faculty, Staff	IEPR	November 5 - November 30, 2012	X

### ACADEMIC AFFAIRS ASSIGNMENT TRACKING

ACTIVITY	OWNER	SUBMIT TO	TARGET COMPLETION DATE	COMPLETED
Administrative Departmental Reviews				
(Writing Center)	Department Chairs	Provost	November 2, 2012	X
Individual Syllabi Updates (SLOs)	Department Chairs	IEPR (Molly)	November 16, 2012	X
Annual Assessment Report	IEPR (Molly)	Academic Affairs	November 28, 2012	X
Fact Book	Deans, Department Chairs	IEPR	December 1, 2012	X
College Program Review Orientation	College Program Review Committee	IEPR	February, 2013	
Budget Manual, Training Session Schedule, Request Form	Chief Financial Officer	Budget Managers	February 1, 2013	
Achieving the Dream Institute	AtD Core Team	Provost	February 5-8, 2013	
SIR/SIS Faculty Evaluations	Faculty	IEPR	February 6- May 2, 2013	
Academic Affairs Retreat	Academic Affairs Council	Provost	February 13, 2013	
Budget Training Sessions	Chief Financial Officer	Department Chairs	February 15-29, 2013	
Professional Development Day	Faculty, Staff	Human Resources	February 22, 2013	
Faculty Rosters	Dean	IEPR	March 1, 2013	
Input Budget into Banner	Department Chairs	Dean	March 4- April 5, 2013	
Maymester and Summer Syllabus	Faculty	Dean	March 15, 2013	

### 2011-2014 STRATEGIC PLAN PROCESS

**Priority:** The Executive Cabinet decided that this year's priority is **MEASURES OF STUDENT SUCCESS**. Strategic Plan initiatives and actions should reflect, to the extent possible, activities that would enhance and support student success. These could include proposed THECB momentum points and Closing the Gaps indicators; Graduation, Transfer, and Licensing rates; Achieving the Dream initiatives; Quality Enhancement Plan initiatives; Student Satisfaction; Funding; Marketing; support for student learning; course or program revisions; etc.

### Assignments:

- 1. The Provost and each Vice President will be assigned to coordinate one goal
- 2. Each division (plus HR, Facilities & Construction, & IEPR) will select <u>no more than three</u> objectives
- 3. Each division will design <u>no more than three initiatives or projects per objective</u> selected
- 4. Each initiative will be broken down into measurable actions or strategies which may enlist the aid of other areas (other departments or divisions) of the College
- 5. Each initiative will be assigned an owner responsible to the goal coordinator
- 6. Once initiatives are set, key performance indicators will be determined
- 7. Departments may select any action(s) or strategy(s) from any initiative to be incorporated as an outcome in their Annual Assessment Plan (TracDat)

### Deadline:

August 5, 2011

Announcement to Faculty/Staff:

August 15, 2011 (Convocation)

# TJC INITIATIVE PLANNING TEMPLATE

GOAL:	
OBJECTIVE:	
INITIATIVE/PROJECT:	
ACTION/STRATEGY:	
<b>GOAL COORDINATOR</b>	
INITIATIVE OWNER:	
BUDGET IMPLICATION	

### TJC 2011-2014 STRATEGIC PLAN INITIATIVES

GOAL: 1		Build Pathways to Student Success	
OBJECTIVE:	1.1	Effective and Innovative Instructional Strategies	
INITIATIVE/PROJECT: 1.1.1		Redesign Developmental Math Curriculum (ATD Priority 1a)	
ACTION/STRATEGY:		<ul><li>a. Alternative instructional design methods (Modularization, Mastery Learning, etc.)</li><li>b. Math diagnostic testing for placement into modules</li></ul>	
GOAL COORDINATOR		Butch Hayes	
INITIATIVE OWNER:		Billie Anderson, Lisa Harper	
BUDGET IMPLICATION:		Faculty Professional Development and Support Personnel	

# Strategic Plan Timeline Goal Report

**Priority:** The Executive Cabinet decided that this year's priority is **MEASURES OF STUDENT SUCCESS**. Strategic Plan initiatives and actions should reflect, to the extent possible, activities that would enhance and support student success. These could include proposed THECB momentum points and Closing the Gaps indicators; Graduation, Transfer, and Licensing rates; Achieving the Dream initiatives; Quality Enhancement Plan initiatives; Student Satisfaction; Funding; etc.

### **Assignments and Procedures:**

- 1. Share the complete Strategic Plan (goals, objectives, initiatives, and actions/strategies) with your departments. Departments **MAY** select **ANY** action(s) or strategy (s) from **ANY** initiative to be incorporated as an outcome in the Annual Assessment Plan.
- 2. Complete the first three sections for the Strategic Plan Timeline for each initiative.
- 3. Determine Key Performance Indicators (quotas, percentages, etc.) if applicable for section 4.
- 4. Complete begin date if known.
- 5. **REMEMBER**: not everything has to be done or even completed this year. It is a 3 year plan.
- 6. Strategic Plan Timelines will be compiled by Goal by IEPR and distributed to each Goal Coordinator.
- 7. Initiative Owners and Goal Coordinators (if needed) will contact Action/Strategy owners periodically to check on progress.
- 8. Update Strategic Plan Timeline for Semi-Annual Report.
- 9. Complete Semi Annual Strategic Plan Goal Report.

#### Deadlines:

WHEN	WHAT	FROM WHOM	TO WHOM
September 30, 2011	Strategic Plan Timeline for each Initiative	Initiative Owners	IEPR
October 14, 2011	Initiative Timelines Compiled by Goal	IEPR	Goal Coordinator Budget Manager
April 16, 2012	Update Strategic Plan Timeline	Initiative Owners	Goal Coordinator
May 7, 2012	Complete Semi-Annual Goal Report	Goal Coordinator	IEPR
May 15, 2012	Semi-Annual SP Report by Goal	IEPR	Executive Cabinet

# Tyler Junior College 2011-2014 Strategic Plan Timeline

GOAL OBJECTIVE INITIATIVE

Action/ Strategy	Owners	Description (if needed)	Key Performance Indicators (if applicable)	Begin Date	Completion Date/Status

# Tyler Junior College 2011-2014 Strategic Plan Timeline

GOAL 3: Enhance College Operating Effectiveness

**OBJECTIVE 3.3:** Internal Communication

INITIATIVE 3.3.1: Improve College-wide Communication and Awareness by

Implementing an Internal Communication Plan

Action/ Strategy	Owners	Description (if needed)	Key Performance Indicators (if applicable)	Begin Date	Completion Date/Status
A new landing page for faculty, staff and lab computers	Larry Ryan Fred	TJC faculty, staff and lab computers will have a default browser home page other than the main website. The page will provide a log-in link and log-in instructions for Apache Access. It will also have an Important Notices section with LCMS content submission rights to the marketing office for the posting of important announcements. They will populate at the top and as many as 8 announcement titles will display at any one time. These titles will link to separate web pages.		9/1/11	
Create a "need-to- know" email address account	Larry Sarah	A new administrative "need-to- know" email address will be created with executive membership so that "everyone" emails can be distributed		7/1/11	

		on important topics.	
Create an	Fred	A new Important Notices channel	7/1/11
"important notices"	Ryan	will be created and positioned as a	
channel in Apache		locked-down channel in the front	
Access		and center of the Work Life tab in	
		Apache Access. This channel will	
		carry the same Important	
		Announcements that are displayed	
		on the new Splash page and that	
Insulancest a hidden	I/:	are sent via email.	7/4/44
Implement a hidden	Kim	A hidden Facebook group now	7/1/11
Facebook group	Fred Elise	being piloted for communication	
	Liise	within the Web Advisory Committee will be rolled out to all TJC faculty	
		and staff who have personal	
		Facebook pages and wish to be a	
		member. This group will allow	
		people to ask questions of	
		administration and receive answers	
		without the questions or answers	
		being viewable by their friends.	
Conduct monthly	Dr.	Dr. Metke will conduct an in-person	10/15/11
president's forums	Metke	open forum with faculty and staff	
		and employees will have the	
	TOTAL PROPERTY.	opportunity to ask questions in an	
		open-mic format. To limit the length	
		of these forums, employees with	
		questions will be asked to submit	
		their forum questions to Dr. Metke in	
D' L' L		advance.	
Distribute	Ellen	Minutes from each President's	
president's forums		Forum will be sent via the new	
minutes		"need-to-know" email account and	

posted as a link from the new	
Splash page and the new Important	
Announcements channel in Apache	
Access.	

## Tyler Junior College 2011-2014 Strategic Plan Timeline Goal 1

GOAL 1: Build Pathways to Student Success

OBJECTIVE 1.1: Effective and Innovative Instructional Strategies

INITIATIVE 1.1.1: Redesign Developmental Math Curriculum (ATD Priority 1a)

Action/ Strategy	Owners	Description (if needed)	Key Performance Indicators (if applicable)	Begin Date	Completion Date/Status
Alternative instructional design methods (Modularization, Mastery Learning,	Lisa Billie	DMTH 0301 and DMTH 0302 curriculum will be offered in a series of 5 self-paced computer modules supplemented with individualized instruction. Mastery levels must be	Improve developmental math success rates by 2% per year  Increase % of students transitioning to college level math by 2% per year	Fall 2011	First Results= 46.4% success rate for DMTH 0301/0302
etc.		met in order to progress through the modules			First Results= 4.1% transition rate DMTH 0302 to MATH 1332
Math diagnostic testing for placement into modules	Lisa Billie	Students will take a diagnostic pretest at the beginning of each module. The pre-test will determine which objectives the learner must complete within that module prior to post-testing	Improve developmental math success rates by 2% per year.  Increase % of students transitioning to college level math by 2% per year	Fall 2011	First Results= 46.4% success rate for DMTH 0301/0302  First Results= 4.1% transition rate DMTH 0302 to MATH 1332

GOAL 1: Build Pathways to Student Success

OBJECTIVE 1.1: Effective and Innovative Instructional Strategies

INITIATIVE 1.1.2: Improve Developmental Math Success (ATD Priority 1b)

Action/ Strategy	Owners	Description (if needed)	Key Performance Indicators (if applicable)	Begin Date	Completion Date/Status
Early Alert	Lisa Jaquitta	Set guidelines will be established and used for when and how to submit a student to Early Alert. On line submission form will be used by professors to report a student to Early Alert. Guideline for initial contact with student timeline established. Student contact email templates will be established. Steps of contact will be reported back to professor	Improve persistence and success rate by 2% each year in DMTH 0301	Fall 2011	First Results = 65.9% for transition from DMTH 0301 (fall 2011) to DMTH 0302 (spring 2012)
Midterm Grade Reports	Lisa Jaquitta	Professors will submit midterm grades via email to Retention Services Coordinator who will contact students with mid-term grade of D or F. Contact will request the student to set two meetings, one with the professor and one with the coordinator. Students will be asked to either create a success plan or take part in PLATO Web Accuplacer test prep modules to retest	Improve persistence and success rate by 2% each year in DMTH 0301	Fall 2011	First Results = 65.9% for transition from DMTH 0301 (fall 2011) to DMTH 0302 (spring 2012)